

# 01

## NX Server **Subscription Value**

### What is the NX Server Subscription?

NoMachine NX Server Subscription model is the most effective way to deploy, manage, and secure your NX software. It allows us to develop and deliver NX technology based on customer feedback, and provides you with unlimited support over the life of an agreement.

Whereas in the traditional model of software delivery, you pay up-front for a software license that delivers diminishing value over time, via the subscription model you get guaranteed value – access to newer NX technology, improved NX features, security patches, bug fixes, and direct contact with the support team. A subscription to one of the NX Server offerings reduces your financial risk, protects your investment, and makes your IT spending predictable.

### Why Purchase NX Server Subscription?

Subscribing to one of the options available in the Subscription range ensures customers get the benefits of a complete service in a simple, flexible and affordable pricing model.

- Get in direct contact with one of the NoMachine Support Staff. The privileges and services available to you as a NoMachine customer depend on the type of subscription you have, but whatever software you are using you are guaranteed the assistance you need.
- Get constant upgrades and patches. You will be entitled to receive upgrades and patches for the term of your agreement with us at no extra charge, making sure your software stays up-to-date and that you benefit from the important features that we implement in to the software.

# 02

## Overview of **NX Server Subscription Products**

Compare the products using the key below:

- NX Enterprise Desktop Subscription (EDS)
- NX Small Business Server Subscription (SBSS)
- NX Enterprise Server Subscription (ESS)
- NX Advanced Server Subscription (ASS)
- NX Advanced Server Node Subscription (ASNS)

All NX Server Subscriptions are available with a Premium option

### SCOPE OF COVERAGE

| SUBSCRIPTION TYPE      | PRODUCT UPDATES FOR 1 YEAR | SUPPORT ENQUIRIES FOR 1 YEAR | RESPONSE TIME   | ENQUIRY TYPE      |
|------------------------|----------------------------|------------------------------|-----------------|-------------------|
| SBSS                   | ✓                          | ✓                            | 5 BUSINESS DAYS | WEB-BASED         |
| EDS / ESS / ASS / ASNS | ✓                          | ✓                            | 2 BUSINESS DAYS | WEB-BASED         |
| PREMIUM OPTION         | ✓                          | ✓                            | 1 BUSINESS DAY  | PHONE / WEB-BASED |

### Do you need total coverage and protection?

NoMachine's Top Support guarantees total coverage on a "per-site" basis. It ensures round-the-clock assistance for businesses who need to efficiently support the critical components of their enterprise IT solutions. By delivering support anytime you need it and however you need it, whether it's by phone, remote access or on-site, Top Support guarantees unlimited availability from our experienced team of engineers for both Enterprise and Advanced Subscription options. Please contact us for more details or visit our website.



## Key features

# 03

| KEY FEATURES IN NX SERVER  | EDS         | SBSS  | ESS     | ASS       |
|--|-------------|-------|---------|-----------|
| Number of concurrent sessions / User names   | 2/UNLIMITED | 10/10 | UNL/UNL | UNLIMITED |
| Deploys X11, RDP and VNC desktops securely over the Internet   | ✓           | ✓     | ✓       | ✓         |
| Seamlessly integrates single X11 applications with the native client desktop                                   | ✓           | ✓     | ✓       | ✓         |
| Lets users leave their applications running while disconnected and resume                                      | ✓           | ✓     | ✓       | ✓         |
| Lets applications access any file system on the client as if it were on the server                             | ✓           | ✓     | ✓       | ✓         |
| Lets users cut and paste between local and remote applications   | ✓           | ✓     | ✓       | ✓         |
| Prints from the server to printers installed on the client   | ✓           | ✓     | ✓       | ✓         |
| Plays sound and multimedia produced by the remote application  | ✓           | ✓     | ✓       | ✓         |
| Supports industry standard SSL encryption and Transport Layer Security   | ✓           | ✓     | ✓       | ✓         |
| Fully integrates with SSH, avoiding the need for a further network access port                                 | ✓           | ✓     | ✓       | ✓         |
| Supports PAM based authentication  | ✓           | ✓     | ✓       | ✓         |
| Connects to XDMCP servers, Windows Terminal Services and Citrix MetaFrame                                      | ✓           | ✓     | ✓       | ✓         |
| Supports session shadowing and sharing of the local display  | ✓           | ✓     | ✓       | ✓         |
| Native support for 64-bit (client, node, server, manager packages)   | ✓           | ✓     | ✓       | ✓         |
| Custom scripts executable on server + node events  | ✓           | ✓     | ✓       | ✓         |
| Provides seamless integration with Web portals and corporate Intranets with NX Web Companion and/or NX Builder | ✓           | ✓     | ✓       | ✓         |
| Offers easy administration by the NX Server Manager Web Interface  | ✓           | ✓     | ✓       | ✓         |
| Offers asset management by the NX Server Mapper Web Interface  | ✓           | ✓     | ✓       | ✓         |
| NX Server/Node support for native Windows Terminal Server  | ✓           | ✓     | ✓       | ✓         |
| NX Server/Node support for native Mac OS X   | ✓           | ✓     | ✓       | ✓         |
| Supports Internet protocol version 6 (IPv6)  | ✓           | ✓     | ✓       | ✓         |
| Integrates with LDAP authentication infrastructure and MS Active Directory                                     | -           | -     | ✓       | ✓         |
| Automatic provision for "guest" users and sessions run in kiosk mode   | -           | -     | ✓       | ✓         |
| Supports user profiles, with configurable access to applications and nodes                                     | -           | -     | ✓       | ✓         |
| Multi-node capabilities, balancing the load among the available NX nodes                                       | -           | -     | -       | ✓         |

✓ SUPPORTED

✓ UNDER DEVELOPMENT

✓ STARTING FROM 3.x

#### NX Server Evaluation Software

NoMachine makes available evaluation software of all its server products to allow for thorough testing and to ensure customers select the most suited product when ready to purchase a subscribed option. There is also a completely free-forever version, NX Free Edition, which can be combined with a Pay-Per-Incident, available from our online store, if technical assistance from the support team is required.

#### How to buy a Subscription

NX Server Subscriptions are available to purchase from:

- NoMachine store: [www.nomachine.com/store](http://www.nomachine.com/store)
- Authorized NoMachine NX channel partners: [www.nomachine.com/partners](http://www.nomachine.com/partners)
- Contact us: [www.nomachine.com/contactus](http://www.nomachine.com/contactus)

#### Other products in the NX range

NoMachine offers a complete set of complimentary products which enhance the use of NX Server, not just for the remote user, but also for administrators. Please see [www.nomachine.com/products](http://www.nomachine.com/products) for more details.